

Chinh Thai Dinh, IT Business Analyst

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CAREER OBJECTIVE	I aim to begin my career in business analysis, leveraging my background in software engineering and experience working with AI chatbots. I seek a role where I can apply my understanding of software development life cycles, data analysis and design, enhance my analytical skills, and collaborate with diverse teams. I am committed to contributing to a dynamic organization while achieving both team and personal growth objectives.		
EMPLOYMENT HISTORY			
May 2024 — Sep 2024	Business Analysis, eRecording Partners Network, FPT Software - Requirements Gathering and Elicitation - UI/UX Design and Prototyping - Solution Design and Feasibility Analysis - Brainstorm, research, design interface for AI modules Achievements: <ul style="list-style-type: none">Developed an AI chat bot for searching, storing, and responding to inquiries about mortgage and insurance documents, including document formatting.Improved technical skills across different stages of the software development life cycle.		Da Nang
Nov 2023 — Present	Program Manager, GRIT, Pacific Link Foundation - Developed engaging course content and structured timelines - Led direct instruction and effectively managed student interactions - Organized and executed technology-focused and STEM summer camps Achievements: <ul style="list-style-type: none">Enhanced teaching and presentation skills while strengthening my project management capabilities and improving communication effectiveness.		Da Nang
SKILLS	Communication Skills Leadership and Team Management	Problem-Solving and Critical Thinking Technical Knowledge	
EDUCATION			
Oct 2021 — Present	Bachelor, Software Engineer , FPT University GPA: 8.54/10		Da Nang
ACHIEVEMENT			
2021	Scholarship Recipient, FPT University 130% scholarship awarded for academic excellence		DaNang
2023	Outstanding Students, FPT University Top 3 Outstanding Students of Summer 2023		DaNang
2024	DUT Hackathon, Tech in real life Top 5 with Electratech solution applying IoT, AI and app/web control for electricity management		DaNang
ACTIVITIES			
2021 — 2024	Vice President of Danang Social Activities Club Organized community activities with total support of more than 100 million VND in the past 3 years		Da Nang
2022 — 2024	Speaker, manager at STEM Summer Camps Presented and led various activities at technology-focused summer camps fostering interest in STEM fields.		Da Nang
LANGUAGES	English	B2	